



Xpertdoc CCM Platform for Microsoft Dynamics CRM Now Available to Canadian Government Agencies

Customer Communication Platform Earns SLSA Approval

Montreal, January 10, 2017 – [Xpertdoc](#), a Microsoft Gold Partner and leader in customer communication management solutions (CCM), today announced their CCM platform is approved under the Government of Canada Software Licensing Supply Arrangement (SLSA). This allows the technology to be sold to the country's federal agencies at a pre-negotiated price through its strategic partners [MNP](#) and [A Hundred Answers](#), avoiding the need for a complex bidding process typically associated with purchasing of new technologies.

Xpertdoc has the only CCM platform specifically built for Microsoft Dynamics CRM and 365 to meet the technical and pricing requirements necessary to be approved by the SLSA, the Canadian government's pre-approved software list. Government agencies can now immediately enable business users to create, manage and deliver an infinite variety of data-driven, impactful documents using their CRM data.

"Delivering quick, efficient and suitable customer communications has long been an issue for government sectors due to numerous regulations and heightened customer expectations," said David Squibb, Xpertdoc's Chief Sales and Marketing Officer. "With SLSA approval, we can bring enhanced functionality of Microsoft Dynamics CRM to government agencies across Canada and enable them to improve their customer experience and internal processes."

Xpertdoc recently expanded its suite of products to include a Connector for Microsoft Excel, allowing agencies to quickly connect the data and output of excel information into approved forms and templates to save time and ensure compliance. Additionally, Xpertdoc's new Forms Lifecycle Manager helps automate the form development process from conception through approval, providing the most efficient collaboration around documents. By automating the workflow and approvals while streamlining inter-departmental communication, agencies can benefit from improved form quality with reduced document iterations and assured regulatory compliance.

To learn more about Xpertdoc's expansive suite of products, please visit their newly relaunched site at www.xpertdoc.com.

About Xpertdoc:

Xpertdoc is a global software company that provides industry-leading document generation customer communications management (CCM) solutions. The company is a Microsoft Gold Partner and certified ISO/IEC 27001:2013 compliant for information security. Xpertdoc delivers improved client retention and growth by streamlining web and mobile self-service intake as well as document creation and management processes throughout every customer touch point.

About MNP LLP:

MNP is one of Canada's largest national accounting and consulting firms, providing client-focused accounting, taxation and consulting services. National in scope and local in focus, MNP has proudly served individuals and public and private companies for more than 58 years. Through the development of strong relationships, MNP provides personalized strategies and a local perspective to help them succeed.

About A Hundred Answers:

A Hundred Answers (AHA) is a Canadian professional services firm providing advisory, digital and technology solutions and services to clients across North America. The company is a Certified Microsoft Gold Partner and a member of the Strategic Named Partner Program (SNPRP) for Microsoft Dynamics CRM. AHA is an employee-based company that is dedicated and focused on providing quality professional services and innovative solutions to the Canadian Federal Government and beyond. In October 2016, AHA merged with MNP LLP.

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